



Ceannasaí Náisiúnta Oibríochtaí Meabhairshláinte  
Ospidéal Naomh Lómáin,  
Baile Phámar Baile Átha Cliath 20.  
R: [PQReps.NatMHOPS@hse.ie](mailto:PQReps.NatMHOPS@hse.ie)

Head of Operations, Mental Health Service  
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Deputy David Cullinane.  
Dail Eireann,  
Leinster House,  
Kildare Street,  
Dublin 2.

31<sup>st</sup> July 2023.

**PQ Number: 35086/23**

**PQ Question: To ask the Minister for Health the number of people on waiting lists for Jigsaw, by CHO and length of wait at the end of May and June 2018 to 2023, inclusive, in tabular form.-David Cullinane**

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Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response. I have examined the matter and the following outlines the position.

Jigsaw is funded by the HSE to provide youth mental health services for those with mild to moderate mental health difficulties. They provide face-to-face, online and phone based services to young people aged between 12 to 25 years old while working with communities to resource and support parents and other adults who work with young people.

\*\*\*\*Please be advised that the information requested by the Deputy has been provided by Jigsaw directly.

\*\*\*\*Please note that this data is subject to change due to ongoing review and validation by Jigsaw.

The table below provides the wait time per Jigsaw service in June 2018, 2019, 2021, 2022 and 2023. Jigsaw have advised that comparable data is not available for June 2020 due to the impact of the COVID-19 pandemic on service delivery at that time. Jigsaw have advised that It is not possible to draw retrospective data on numbers awaiting services but the numbers currently awaiting service (July 2023) are provided.



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Service	June 2018 Wait Time	June 2019 Wait Time	June 2020 Wait Time	June 2021 Wait Time	June 2022 Wait Time	June 2023 Wait Time	Number of Young People Awaiting First Appointment (Jul 23)
Cork	10 weeks	8 weeks	*	10 weeks	35 weeks	18 weeks	162
Donegal	6 weeks	2 weeks	*	5 weeks	12 weeks	13 weeks	101
Dublin 15	4 weeks	2 weeks	*	5 weeks	12 weeks	12 weeks	34
Dublin City	6 weeks	2 weeks	*	11 weeks	15 weeks	12 weeks	147
Dublin South West	10 weeks	10 weeks	*	11 weeks	30 weeks	12 weeks	152
Galway	8 weeks	2 weeks	*	14 weeks	18 weeks	8 weeks	90
Kerry	1 week	3 weeks	*	6 weeks	11 weeks	6 weeks	30
Limerick	7 weeks	10 weeks	*	12 weeks	31 weeks	12 weeks	92
Meath	10 weeks	0 weeks	*	13 weeks	31 weeks	19 weeks	46
North Fingal	7 weeks	4 weeks	*	11 weeks	16 weeks	10 weeks	151
Offaly-Laois	3 weeks	3 weeks	*	5 weeks	12 weeks	9 weeks	60
Roscommon	3 weeks	6 weeks	*	8 weeks	8 weeks	13 weeks	41
Tipperary	n/a	n/a	*	n/a	14 weeks	8 weeks	51
Wicklow	n/a	n/a	*	13 weeks	15 weeks	5 weeks	25
							1182

*\*In Mid 2020, due to the Covid pandemic, jigsaw services were operating over phone and transitioning to video and a return to in person delivery, meaning that wait time were not at that time being captured in the usual way.*

I trust this information is of assistance to you.

Yours sincerely,

**Tony Mc Cusker**  
General Manager  
National Mental Health Services